How to use TESTER DOWN

How to access

1. Go to http://ums.svi.co.th/
2. Enter USERNAME: **EN NUMBER**   PASSWORD: **123456***
3. Select **TESTER DOWN**

Menu Tab

1. **Downtime :** Menu for create notification about the tester .
2. **Update :** Menu for update report about root cause ,action and comment of any notification report
3. **Export to XLS :** Menu for create tester notification report that was recorded to excel file
4. **Email Setting :** Menu for Create an email group that is responsible for each customer.
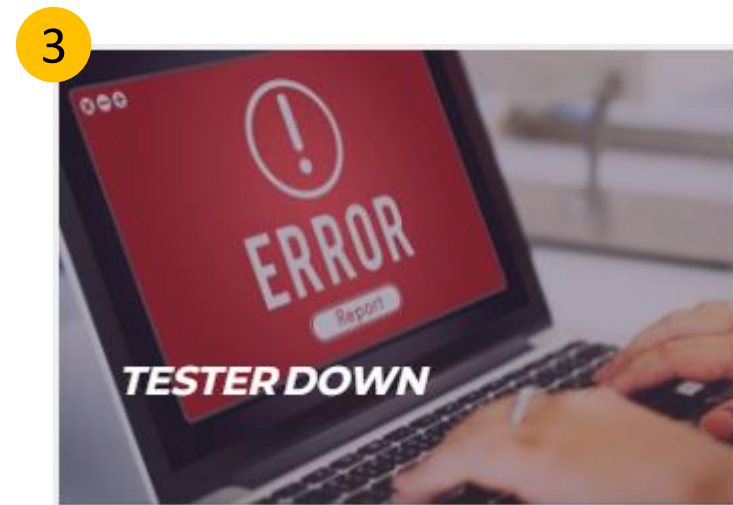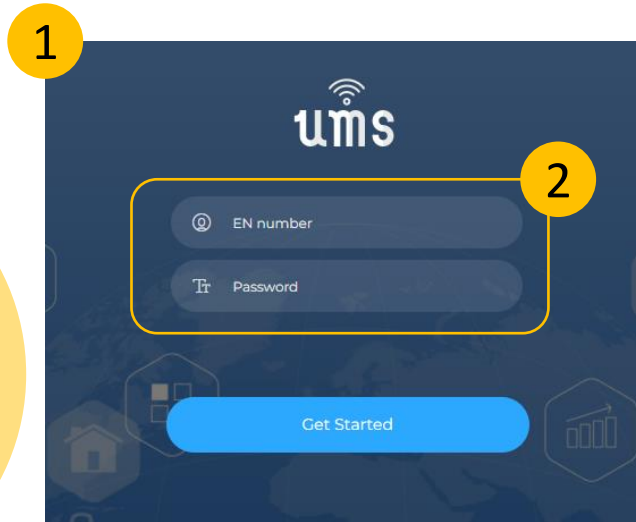
Downtime

Downtime and Yield Notification

- ● Tester Down
- ○ Low Yield
- ○ Move Tester
  (To Test Development)

Project Name ❓

Tester ID

Issue Times

dd/mm/yyyy --:--

Detail

Failure Symptom

SUBMIT

1 Select Topic of Tester Notification

2 Enter Tester Information
- Project Name and Tester ID
- Time ,Symptom and Detail

3 Click submit and confirm information by your EN

ums.svi.co.th says

Please enter your en.
(more than 1 engineer, please fill --> xxxxx,xxxxx,...)

OK   Cancel

Update

1 **Select** "Action" for update report
Select "Done" for monitor update report

2 **Fill** what the root cause / how to action etc. of each notification record

3 **Click** Save and confirm information by your EN

ums.svi.co.th says

Please enter your en.
(more than 1 engineer, please fill --> xxxxx,xxxxx,...)

OK   Cancel

Export to XLS

Click **select filter column display**

Click **Export Excel file Report**

Tester Down
Export to XLS

Export to XLS

| SEND TO WORKSHEET | COLUMN VISIBILITY |

Search:

id ▲	issue_time	project	tester_id	failure	remark	detail	operator	fixed_time	rootcause	
6	28-Feb-2022 18:07:00	ABF908-2171111LF	sdfsdfsd	dfdfa	Tester Down	dsfsadf	12344	01-Mar-2022 14:16:58	1	
16	01-Mar-2022 20:07:00	ABF908-2171111LF	ABF-456	Test Systems 3	Tester Down	Test Systems 3	123	01-Mar-2022 15:26:16	000	
id	issue_time	project	tester_id	failure	remark	detail	operator	fixed_time	rootcause	ac

Enter Keyword for filter data

Showing 1 to 2 of 2 entries

Previous 1 Next

Email Setting

Group Member

NEW

Customer | Email
| | Please enter E-mail.If more than 1 engineer, please fill --> xxxxx,xxxxx,...

SUBMIT

CUSTOMER	E-MAIL	UPDATE	
LNK	Satsayamon@svi.co.th	01 Mar,2022 18:35 PM	EDIT
CONCERN	Yosita@svi.co.th	01 Mar,2022 18:04 PM	EDIT

2 Click Save and confirm information by your EN

ums.svi.co.th says

Please enter your en.
(more than 1 engineer, please fill --> xxxxx,xxxxx,...)

OK   Cancel

1 Enter customer name and email list of group member support

3 Click Edit if you would like to update the data in each group